## Withdrawal Policy and Procedure

| Wales Young Institute           |                        | 3857                  |
|---------------------------------|------------------------|-----------------------|
| Name of Institution             |                        | Institution Number    |
| Withdrawal Policy and Procedure | April 25, 2014         | August 30, 2021       |
| Name of Policy                  | Date of Implementation | Date of Last Revision |

Policy:

If a student decides to withdraw from a program, he/she must provide a dated, written, notice of withdrawal to the SEA. Refunds are calculated according to **WALES YOUNG INSTITUTE** Refund Policy and the date on which the written notice of withdrawal is received will be used to determine any refund owing.

An international student whose application for a study permit has been denied is entitled to a refund under PTA Manual 3.2.8., if a copy of the denial letter is provided to **WALES YOUNG INSTITUTE** prior to the program start date.

## **Procedures:**

1) Refunds before the program of study begins:

- A. If written notice of withdrawal is received by the institution within 7 days after the contract is made, and before the commencement of the period of instruction, the institution will refund 100% tuition due under the contract.
- B. If written notice of withdrawal is received by the institution 30 days or more before the commencement of the period of instruction and more than 7 days after the contract was made, the institution may retain 10% of total tuition only due under the contract to a maximum of \$1000.
- C. If written notice of withdrawal is received by the institution less than 30 days before the commencement of the period of instruction specified in the contract, and more than 7 days after the contract was made, the institution may retain 20% of the total tuition due under the contract to a maximum of \$1300.

2) Refunds after the program of study starts:

(a) If written notice of withdrawal is received by the institution or a student is dismissed before 11% of the period of instruction specified in the contract has elapsed, the institution may retain 30% of the tuition.

- (b) If written notice of withdrawal is received by the institution, or a student is dismissed after 11% and before 30% of the period of instruction specified in the contract has elapsed, the institution may retain 50% of the tuition.
- (c) If a student withdraws or is dismissed after 30% of the period of instruction specified in the contract has elapsed, no refund is required.